PATIENTS FOR PATIENT SAFETY CANADA

PATIENTS POUR LA SÉCURITÉ DES PATIENTS DU CANADA

Every patient safe La sécurité pour tous les patients

Find out how we help make healthcare in Canada as safe as possible, as soon as possible.

Healthcare Excellence Canada

Excellence en santé Canada

Every patient safe La sécurité pour tous les patients

Patients for Patient Safety Canada (PFPSC) is a community of patients and families, most of whom have experienced harm in our healthcare system.

PFPSC is committed to this pledge for partnership: "In honor of those who have died, those left disabled, our loved ones today and the world's children yet to be born, we will strive for excellence, so that all involved in healthcare are as safe as possible as soon as possible."

To make care safer, PFPSC members volunteer their time every year to bring a patient perspective to the development of hundreds of healthcare policies, practices, and programs.

There is more work left to do! We need help from everyone: patients, families, the public, health care providers and government officials. Each voice will make our efforts more successful in keeping all of us safe.

Maryann Murray waged a seven-year battle for answers and changes to the system after her daughter, Martha, died in her sleep. She has become an international advocate for patient safety.

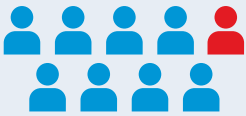
This brochure, as well as links to all of the information listed, is available at **www.patientsforpatientsafety.ca**

Patient Safety in Canada

An estimated 400,000 people suffer harm in our healthcare system every year, including 28,000 who will lose their lives. Patient safety incidents are preventable and are the third leading cause of death in Canada, after cancer and heart disease.*

Preventable harm happens when the many safety checks that healthcare systems have in place don't work as they should. Harm from hospital-acquired infections, medication errors and falls are Canada's biggest patient safety problems.

In Canada, every year*:



One in nine patients acquire an infection during their stay in a hospital. 8,000 of these patients will die. It costs more than $100 million annually to treat hospital-acquired infections.

37% of Canadian seniors receive prescriptions for medications that should not be taken by this population. Preventable medication harm costs our healthcare system over $140 million annually.

Falls are the biggest driver of harm in home care, accounting for 115,000 incidents every year. Including hospital and acute care, these incidents **cost over $860 million per year.**

The overall cost of pain and suffering to those affected by preventable harm cannot be measured. We all have an important role to play in improving patient safety.

* Risk Analytica. The Case for Investing in Patient Safety in Canada, 2017.

This brochure, as well as links to all of the information listed, is available at **www.patientsforpatientsafety.ca**

Partners in Making Care Safer

Patients for Patient Safety Canada takes action to champion patient safety at all levels of the healthcare system, including:

- **Promoting** plain language labelling for over-the-counter medication. Our House of Commons petition resulted in a promise of support from the federal government. We have members on the Health Canada committee leading this work.
- **Supporting** the federal Protecting Canadians from Unsafe Drugs Act (Vanessa's Law). This mandatory reporting legislation requires all hospitals in Canada to report serious adverse medication reactions and medical device incidents. We created an educational module for the public on this legislation.
- **Contributing** to the Canadian roundtable discussions that led to the National Pharmacare Report and supporting a national pharmacare program.
- **Meeting** to discuss patient safety with Members of Parliament, Senators, and Health Ministers across the country.
- **Shaping** policies and practices which set expectations for how organizations should communicate with patients and families after harm, based on principles of treating people with honesty, respect and compassion.

This brochure, as well as links to all of the information listed, is available at **www.patientsforpatientsafety.ca**

Theresa Malloy-Miller's demand for answers led to changes and an apology for the death of her son, Daniel. She continues to speak out for patient safety.

- **Helping** to develop and spread "5 Questions to Ask about your Medication". Now in over 70 languages, this educational tool helps to encourage and empower people to ask the right questions about their medications.
- **Educating** the public, patients and healthcare providers about the role and actions they can take in promoting safety. Along with educational institutions, we develop training programs, shape safety competencies, and host webinars and events for professionals and the public.
- **Contributing** to global campaigns. As recognized global leaders, Patients for Patient Safety Canada helps shape World Health Organization global and national patient safety efforts and tools. We have helped form policy and build tools which increase awareness about medication safety, antimicrobial resistance, hand hygiene, asking questions and so much more.

This brochure, as well as links to all of the information listed, is available at **www.patientsforpatientsafety.ca**

PFPSC members discuss patient safety with Senators and Members of Parliament.

PATIENTS FOR PATIENT SAFETY CANADA | PATIENTS POUR LA SÉCURITÉ DES PATIENTS DU CANADA

Every patient safe La sécurité pour tous les patients

Patients for Patient Safety Canada (PFPSC) is the patient-led program of Healthcare Excellence Canada and the Canadian arm of the World Health Organization's Patients for Patient Safety Global Network. PFPSC was created in 2006.

Ask us how we can partner in your patient safety efforts.

1-866-421-6933 | patients4safety@hec-esc.ca
www.patientsforpatientsafety.ca
Twitter @patients4safety

This brochure, as well as links to all of the information listed, is available at **www.patientsforpatientsafety.ca**