

Tips for Webside Manner

Create a workstation that's private, quiet, well-lit and distraction free.

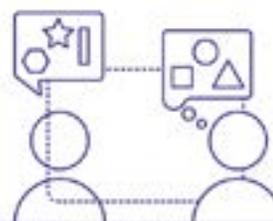


Get comfortable with the technology before your visit.

Be set up in front of your computer, tablet or smartphone at least 10 minutes before your visit.



Be aware of potential language or communication barriers and care requirements in advance and adjust approach accordingly.



Make extra effort to engage with patients using visual cues.

Attentive body language

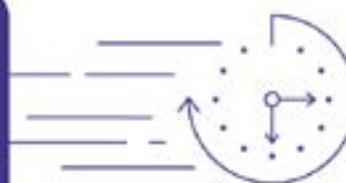


Eye contact

Demonstrate actions that you need them to perform

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Don't rush — pause and encourage patients to ask questions.



Share resources with patients after your visit that they may find helpful.

